

Introduction



This →



As an example of:

- The increasing role of <u>UNESCO</u>
 <u>Designated Sites</u> (World Heritage Sites, Biospheres, and Geoparks) as hubs of sustainable development practices by developing cultural routes and itineraries
- How UNESCO sites help align with national policies to adopt sustainable practices to attract and retain mindful visitors



There are lots of UNESCO routes/itineraries...



Predominately in the space of World Heritage...



World Heritage
Journeys of
Buddhist Heritage
Sites











Scotland and its UNESCO sites



| Biosphere F | Reserves |
|-------------|----------|
|-------------|----------|

- Galloway and Southern Ayrshire
- 2. Wester Ross

Global Geoparks

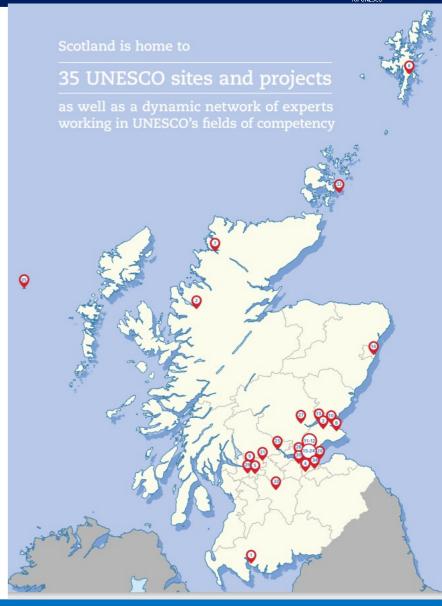
- Shetland
- 2. North West Highlands

Creative Cities

- 1. Edinburgh City of Literature
- 2. Glasgow City of Music
- 3. Dundee City of Design

World Heritage Sites

- Old and New Towns of Edinburgh
- 2. The Forth Bridge
- 3. Heart of Neolithic Orkney
- 4. New Lanark
- 5. St Kilda
- 6. Antonine Wall



Background research



UNESCO sites fostering sustainable development

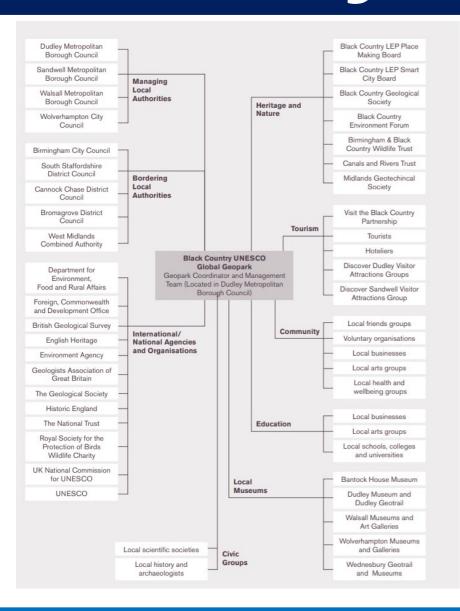
UNESCO sites are uniquely placed to address 21st-century sustainable development challenges them by bringing people, communities, businesses, and organisations together to mobilise solutions locally, regionally and internationally.

https://unesco.org.uk/unesco-sites-for-sustainable-development/



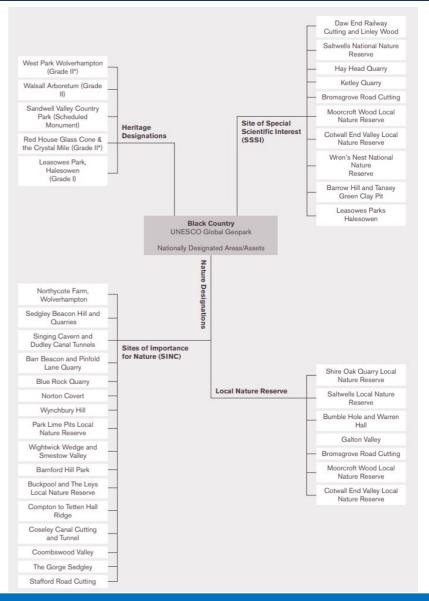
UNESCO designation stakeholders





UNESCO designations are made up of two key 'stakeholders'.

← Local communities, businesses, heritage and nature groups
Natural and cultural heritage protected areas →



Biggest threat: overtourism

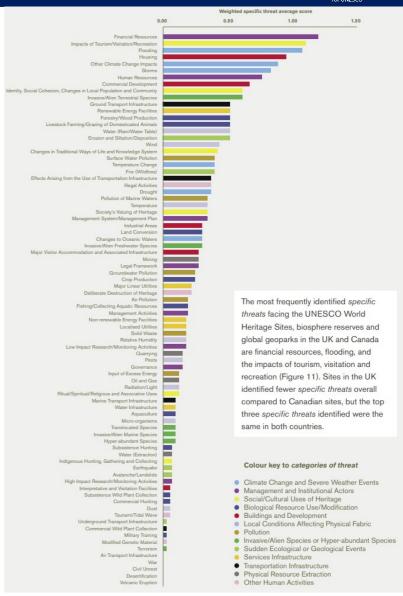


Threat based-analysis of all sites shows the top-threats they face

A closer look

It showed that the top threats facing all sites in the UK and Canada are:

- 1. Financial Resources
- 2. Impacts of Tourism/Visitation/Recreation
- 3. Flooding
- 4. Housing
- 5. Other climate change impacts



What is Scotland's UNESCO Trail?

Unesco

- Scotland's UNESCO Trail is a digital trail connecting the 13-place-based UNESCO designations across Scotland.
- It is the **first national trail anywhere in the world** that brings together Scotland's full range of UNESCO place-based designations while promoting responsible tourism.
- A unique partnership between the Scottish Government, UK National Commission for UNESCO, VisitScotland, and Scotland's site designation representatives.
- All UNESCO designations across Scotland work together for the first time to tell the story of Scotland in a new way that is innovative, exciting, and most importantly, responsible.



Project Objectives



- Support ambitions to position Scotland as a worldleading responsible tourism destination.
- To increase the value of visitors to the sites
- To encourage the geographical spread of visitors
- To encourage genuine engagement with communities
- To promote UNESCO values
- To apply sustainable tourism policies to contribute towards the UN Sustainable Development Goals
- To aid in the recovery of the sector by prioritising Responsible Tourism and Green Recovery.

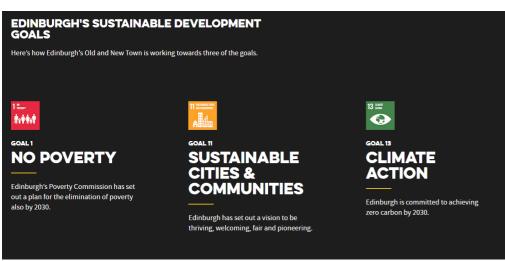
Aligns with Scotland Outlook 2030 – Responsible Tourism for a Sustainable Future



The Microsite

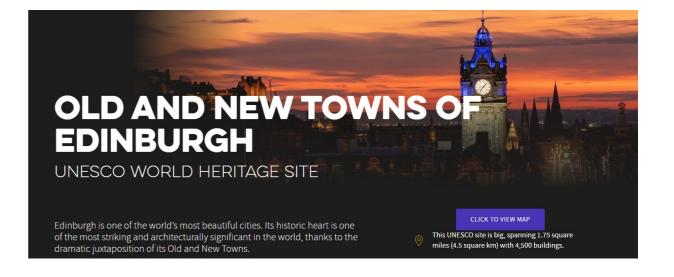






UNITED NATIONS SUSTAINABLE DEVELOPMENT GOALS Every UNESCO designation tries to include the UN Sustainable Development Goals in their work. WHAT ARE THE SUSTAINABLE DEVELOPMENT GOALS (SDGS)? An urgent call for action from a global partnership of countries. Recognise that ending poverty and other deprivations comes from strategies to: improve health and education improve health and education reduce inequality encourage economic growth

tackle climate change



Promoting Stakeholder Engagement



Tourism attractions

BEST LOCAL ATTRACTIONS & EXPERIENCES

We've highlighted some of the best sustainable businesses around Edinburgh.



CALTON HILL

This 100 m peak which rises majestically above the eastern end of Princes Street is Edinburgh's answer to the Acropolis, thanks to its grand memorials and monuments, its observatory and neoclassical Royal High School. It enjoys one of the best panoramas in Edinburgh, encompassing the castle, Holyrood, Arthur's Seat, the New Town and the Firth of Forth bevond to Fife.



THE ROYAL MILE

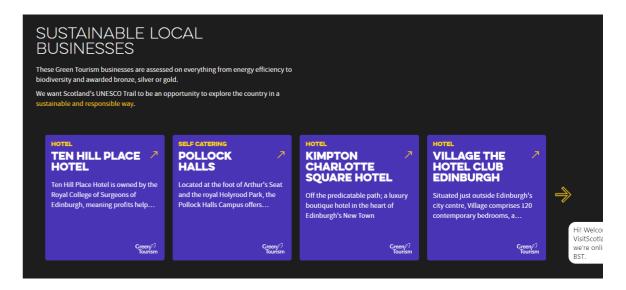
The Royal Mile cuts an ancient line from Edinburgh Castle to the Palace of Holyroodhouse, the Queen's Scottish residence. Discover what life was like for the well-to-do in the 17th century at Gladstone's Land, a fantastically well-preserved high-tenement house, visit fascinating attractions like the Museum of Childhood and Museum of Edinburgh and follow the narrow closes and passageways leading off from the Mile to uncover secret gardens and other historic romants.



CHARLOTTE SQUARE

The elegant Charlotte Square was and is one of Edinburgh's most coveted addresses. Designed by design luminary Robert Adam, its townhouses boast palatial-like frontages and are considered among the crowning achievements of the first New Town. Bute House, on the north side of the square, is today the official residence of Scotland's First Minister.

Sustainable Local Businesses



Industry Toolkit



 To accompany the Trail, VisitScotland published an Industry toolkit for all types of tourism businesses.

They can:

- Access digital assets to promote business Access sustainable tourism itineraries
- Promotion of responsible tourism businesses and their communities
- A webinar on promoting businesses







Promoting UNESCO Values and responsible tour is in the control of the control of

- Partnership with the **Green Tourism Business Scheme**
- Sustainability Certification Scheme: To be promoted as part of Scotland's UNESCO Trail campaign, any business will need to have a listing on VisitScotland.com and be Green Tourism accredited.
- Private sector partners to ensure visitors have options to choose sustainable travel: ScotRail, Enterprise-Rent-A-Car, Skyscanner and Expedia.





Green Tourism Criteria

- · 2 Dillar
 - Caring for People
 - · Caring for Places
 - · Caring for Our Planet
- 15 Goals
- 70 Criteria
- Aligned to the United Nation's Sustainable Development Goals (SDG's)



Results so far...

Unesco
United Kingdom
National Commission
for UNESCO

- VisitScotland leading the promotion through an integrated digital marketing campaign across UK, France and Germany.
- In 2022, there were **162k visits** to the website.
- Reached 19 million people and around 1 million interactions.
- These have also generated: 24k shares and 27k likes well above industry averages.
- National Media: more than 30 pieces of coverage with an approximate reach of 407 million.
- Skyscanner...









Evaluation



- Ongoing ...
- Evaluating the impact of the UNESCO Trail with UNESCO designations is challenging.
- The project is unconventional, and many designations do not have systems to accurately capture or isolate impacts from the project.
- VisitScotland has developed a questionnaire and semi-structured interviews to understand its impact against the UNESCO Trail objectives and how far it advances UNESCO's mission
- It will also understand how far the trail has influenced: value, visitor numbers, sustainable tourism, awareness, community engagement and networking.
- Published in Spring/Summer 2024

